

FIG. 1 is a block diagram of a system for processing survey data. The system includes a Client (18) connected to a Computer (20) via the Internet (10). The Computer (20) is connected to the Internet (10) and the Automated Voice System (12). The Automated Voice System (12) is connected to the Database Means (16), which is connected to the Response Data Processing Means (28). The Response Data Processing Means (28) is connected to the Web Server (14). The Web Server (14) is connected to the Survey Processing Means (21). The Survey Processing Means (21) is connected to the Telecommunications Network (26). The Telecommunications Network (26) is connected to the Telephone (24), which is connected to the Respondent (22). The Respondent (22) is connected to a Computer (20) via the Internet (10).

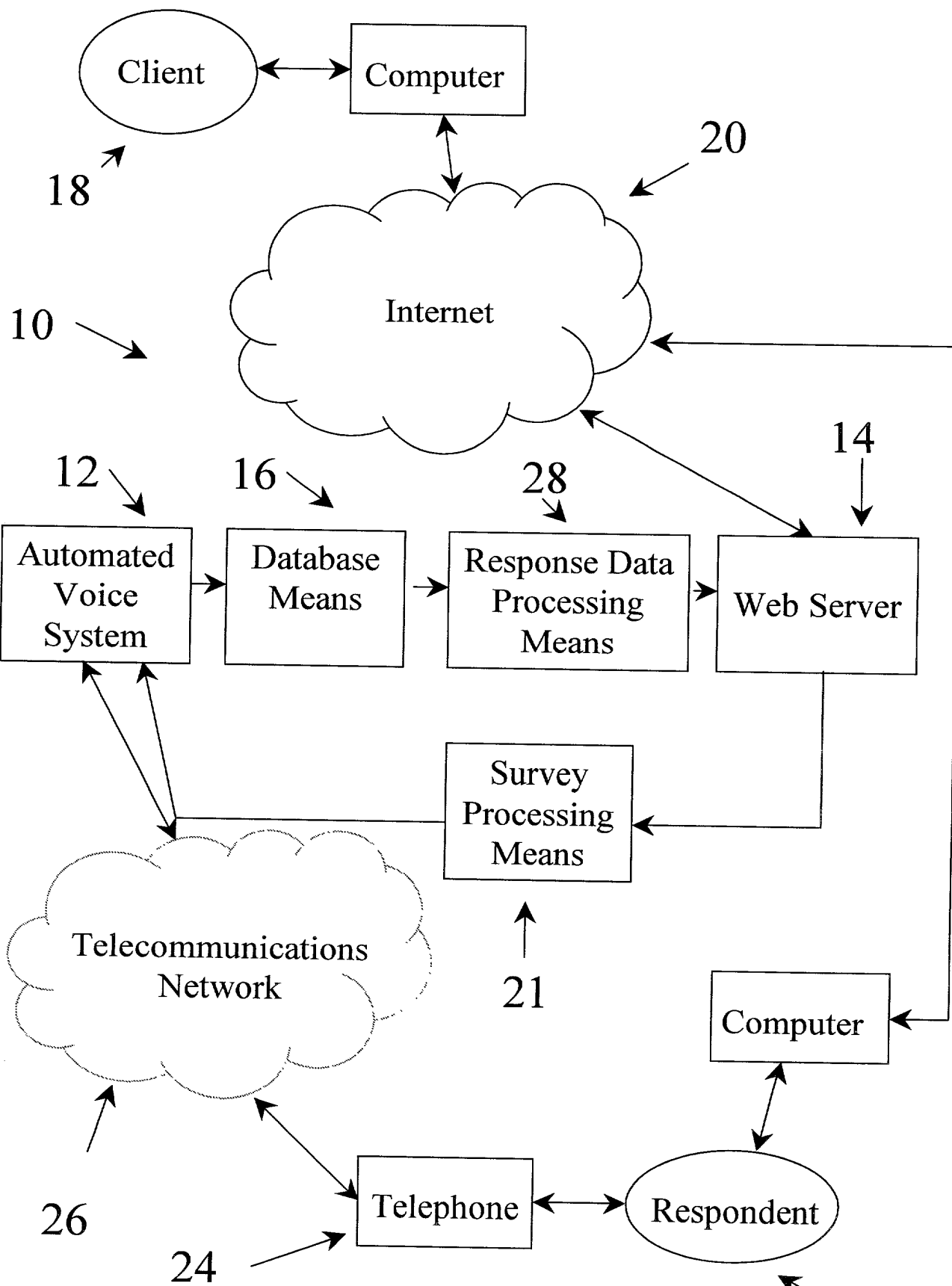


Fig 1